



QUALITY POLICY

"Open Arch Design and Enviro Solutions LLP" is a consultancy firm specializing in environmental and sustainable architectural solutions. Committed to delivering innovative, client-focused services, we strive to meet or exceed expectations through continuous process improvement, adherence to industry best practices, and compliance with legal and regulatory requirements. Our commitment includes optimizing costs and ensuring projects are completed within specified time frames.

Policy Objectives and Commitments based on SMART concept

- Update intra-organizational functions and systems in response to regulatory changes and customer feedback
- Monitor and track the environmental performance of recommended solutions to endure efficacy
- Identify training program needs, allocate budgets, and encourage team members to pursue professional development opportunities.
- Conduct a comprehensive review of current project management processes, identify bottlenecks, and implement streamlined workflows.
- Establish a client feedback mechanism and implement improvements based on feedback.
- Conduct periodic reviews of our Quality Management System.

This Policy is subject to periodic review, is maintained and communicated to all firm employees, and is also available on demand to other stakeholders.

Date: 10-10-2022

Place: Mumbai

Mr. Rohit Mainkar
(Head of ACO)